

ED Interpretation Project

Principal Investigator:

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INTRODUCTION AND STUDY PURPOSE

While Canada is one of the most diverse countries in the world, limited English proficiency remains a significant barrier to accessing health care. Limited English proficiency has been shown to be a risk factor for poor health outcomes in the emergency department. Our study seeks to answer the question “what types of interpretation services are available in emergency departments across Canada to facilitate patient care?”

You are invited to participate in this survey about the type of interpretation services available in the emergency department that you work in, because you are someone who may be able to answer questions about the interpretation services in use in your department.

This study is not a student or residency project.

The results are collected anonymously and participation is voluntary. Your decision to participate or not in this study will not affect your employment at Fraser Health. You do not need to answer any questions that you don't want to.

STUDY PROCEDURES

The survey is administered electronically. It collects some basic descriptors of your emergency department. It focuses on gathering information on the availability and type of interpretation services used. The survey is estimated to take around 5 minutes of your time.

CONFIDENTIALITY

The survey is collected anonymously. You are not asked to provide any identification information or contact information as part of the survey. There is no way to link your identity to your survey response. Data is collected using the password-protected Qualtrics survey tool available via the University of British Columbia. Qualtrics has completed UBC's privacy impact assessment. Its server

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is located in Toronto and backed up in Montreal. Only the Principal Investigator will have access to the Qualtrics account hosting the survey. Upon completion of data collection, survey data will be downloaded and stored securely under password protection onto a UBC-issued flash drive and will be removed from the Qualtrics server. Data will be stored for 15 years. It will subsequently be destroyed using a file shredding software. Only the study team will have access to the data collected from the survey.

QUESTIONS OR CONCERNS

Questions about your information and this research study may be directed to the Principal Investigator: Dr. James Liu at james.liu@ubc.ca

Knowledge Translation Plan

After the conclusion of data collection, the study team members will analyze the collected data. A manuscript will be prepared for submission to a medical journal for publication.

CONSENT TO PARTICIPATE

If you have read and understood this information letter you voluntarily consent to the use of your information as described in this information letter, your voluntary completion of this survey implies your consent. You understand that as the survey is anonymous, it is not possible to retract your response once the survey form is submitted.

You are not waiving any legal rights by offering your consent to participate.

To offer your consent and proceed to the survey, click on the survey link in the email. If you decline to provide consent, please do not click on the survey link or exit the survey page on your web browser.