

Best Practices Checklist for Patients with Opioid Use Disorder (OUD) in the Emergency

Department (ED)

Canadian Research Initiative in Substance Matters (CRISM)

Statement number	Statements
Emergency department services offered	
1	Buprenorphine/naloxone and/or other opioid agonist treatment medications are readily available 24/7 (or during all emergency department operating hours).
2	There are take-home naloxone kits readily available in the emergency department.
3	Short-acting full agonist opioids are available and can be used to treat opioid withdrawal in any emergency department patient, if needed.
Staffing	
4	There are physicians with expertise in addiction medicine available to provide consultations in the emergency department, either in person or virtually (can be from a different department or facility).
5	There is a case manager, social worker, or similar staff to connect people to housing supports, income supports, and other relevant community services.
Education/training	
6	Orientation for new emergency department staff and physicians includes information on caring for people with opioid use disorder, drug poisoning prevention, and information on local resources and referral pathways.
7	There is regular and incentivized addiction, substance use, and/or harm reduction-focused education and training for physicians, nurses, and other emergency department staff.
Protocols and policies	
8	There is a protocol or order set for the initiation of opioid agonist treatment (buprenorphine/naloxone, methadone, and/or slow-release oral morphine) in the emergency department and/or immediately after discharge.

9	There is a protocol or order set for the management of opioid withdrawal in people with opioid use disorder in the emergency department.
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Referrals from the emergency department

10	There are referral pathways to opioid agonist treatment prescribers and clinics with integrated healthcare services and other psychosocial supports (in-person or virtual).
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11	There are referral pathways to harm reduction services including supervised consumption services, and syringe and other supply distribution programs.
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12	There are referral pathways to mental health and psychiatry services.
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Rural and remote services

13	For people living in rural or remote areas, there is a virtual clinic that provides care for people with opioid use disorder.
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