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Command and Control in Disasters

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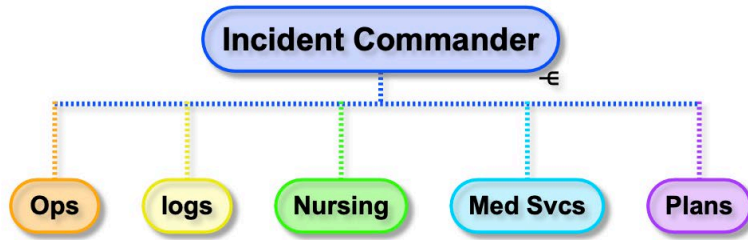
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Objectives



- ICS
- Framing
- Meetings
- SOP's
- Communication

ICS Structure example



- Model for command structure
- Coordination of emergency response
- Can be Used for events of ANY size or type
- Reports lines need to be clear: if not FAIL

Aim



“Develop COVID response while maintaining essential emergency services”

State your intent



“We are going to develop capacity by decanting the hospital and establish a COVID ward, ICU and Respiratory Treatment Unit”

Effective Meetings in a Crisis



Last 24hrs

Next 24-76hrs

Next 7days

Ops
Log
Plan
Nursing
Med Svcs

Communication

- 1) Accurate information can flow any way
- 2) Resource requests and execution flows up and down



Work the problem



- Problem presented by individual or group
- They should provide three courses of action for your decision
- Then if unable your turn to decide

Medical Assistance Chain



Taking Charge in a Crisis Situation



- Establish your Aim/objective clearly
- Clearly state your intent
- Act Boldly
- Don't need to be 100 percent right but be decisive
- Seize the initiative
- Lead by example
- Employ the right people
- Establish clear and concise report lines
- Lead follow or get out of the way

Pitfalls



- Buy In
 - Administration
 - “Rank from Role”
 - EMO
 - Physician Leadership
 - Push versus Pull System
 - SOP’s do they exist?
- Communication
 - ICS in other Departments



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THANK YOU FOR WHAT YOU DO
